



# Operation Structure

**27.3.2001**

H:\Tech\Presentations\Operations Structure.ppt

## Roles

### Role

- SysAdmin
- DbAdmin
- AppAdmin
- BizAdmin

### Responsibility

Keeps the servers running

Keeps databases running

Keeps the application running,  
fixes application errors

Adds new products/transactions

## Current Assignations (27.3.2001)

### Role

- SysAdmin
- DbAdmin
- AppAdmin
- BizAdmin

### Who

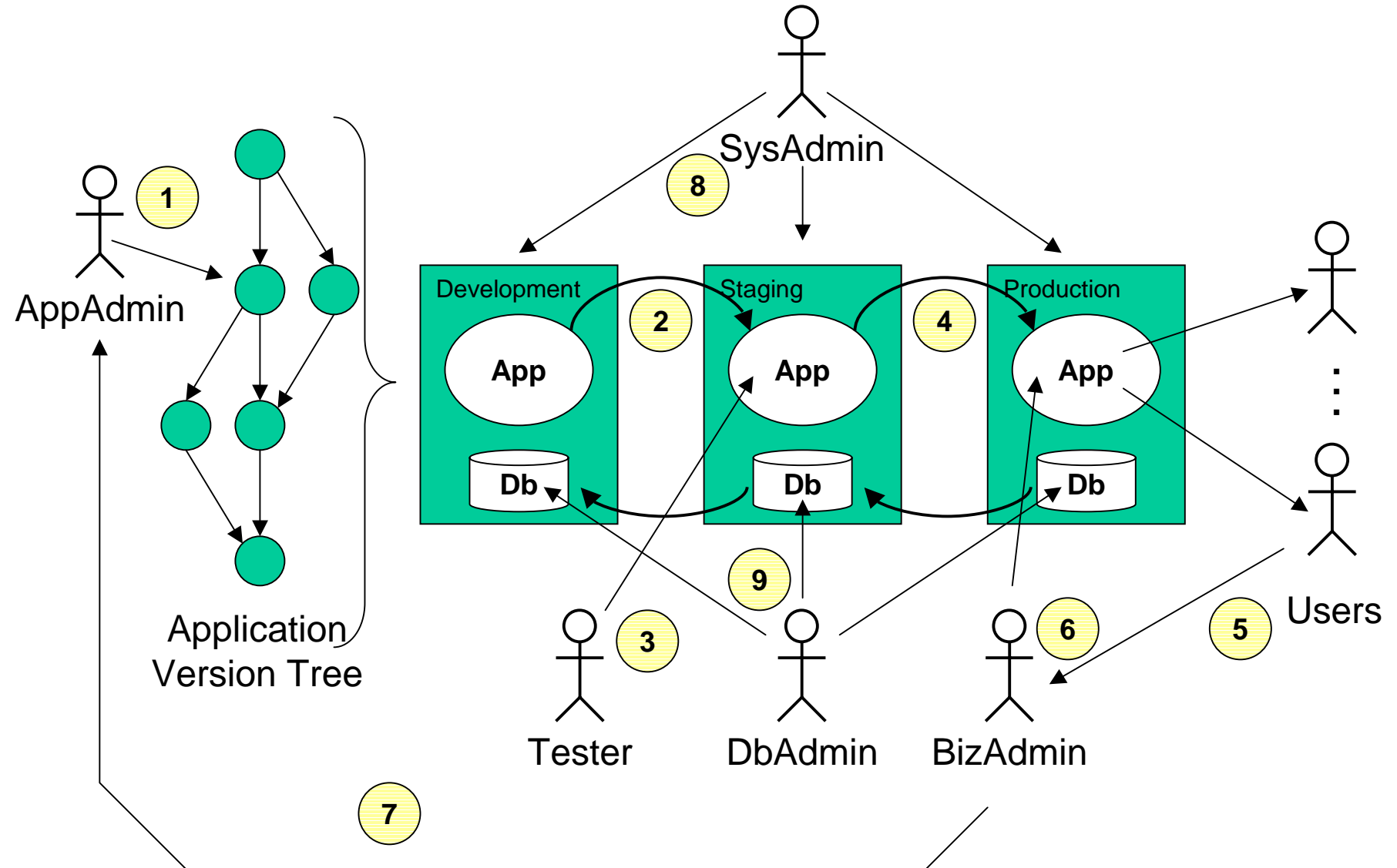
**varteaga**, fbergmann

**varteaga**, fbergmann

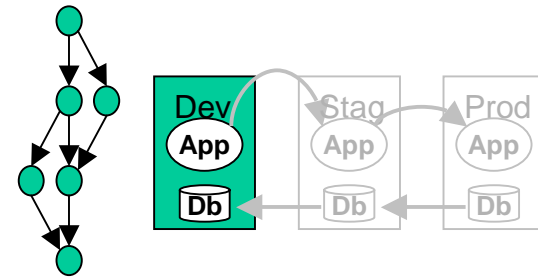
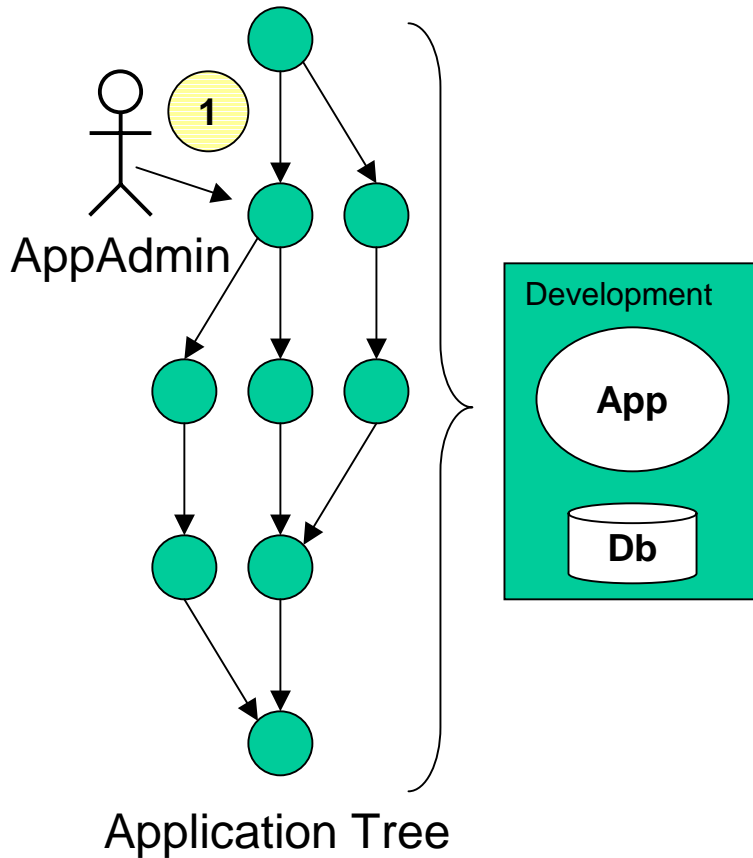
**avila**, **jsotil**, mgomez

**mpapell**, mgomez, mmascaro

# Operations Overview

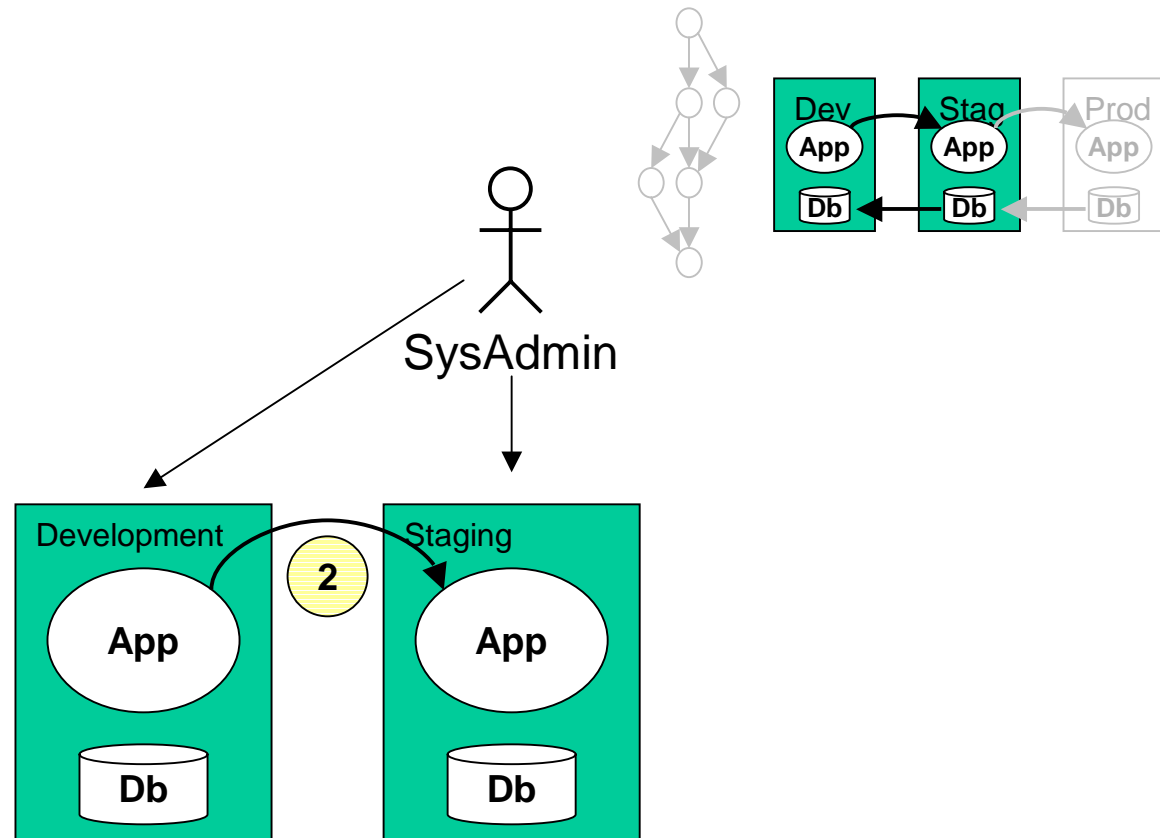


# 1. Application Maintenance



- The **Application Administrator (AppAdmin)** implements a new feature or fixes a bug using the **Development Server**.
- **AppAdmins** have to work with different versions of the application simultaneously.

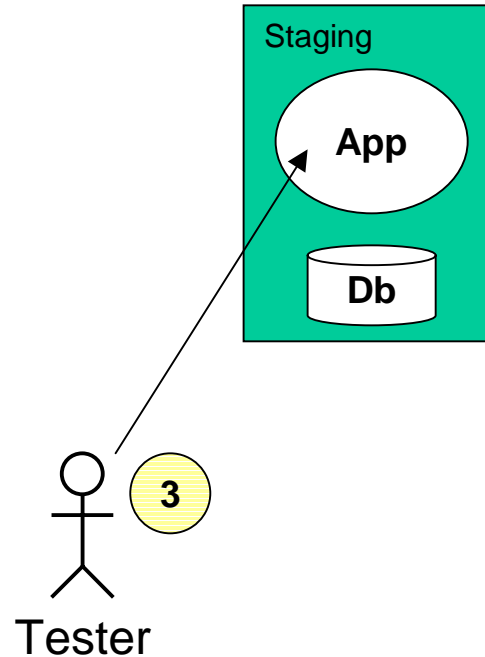
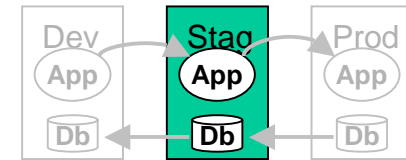
## 2. Staging



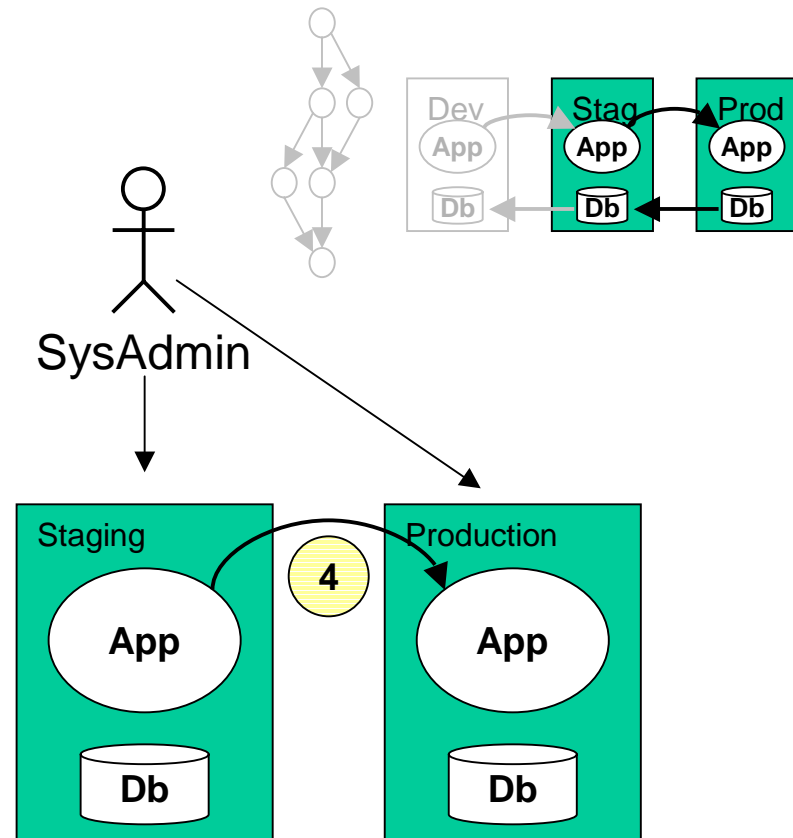
- The **System Administrator (SysAdmin)** transfers the application to the **Staging Server**.

### 3. Release Testing

- A dedicated **Tester** assures the Quality Control at the **Staging Server**.



## 4. Productive Setting

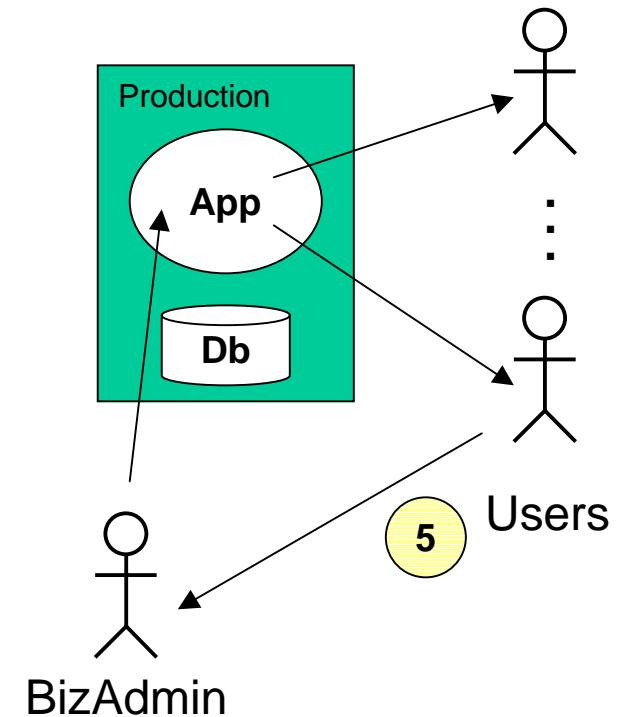
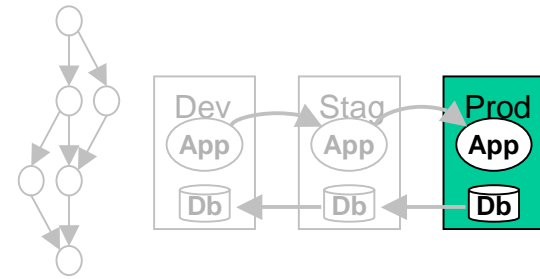


- The **System Administrator** transfers the application to the **Productive Server**.



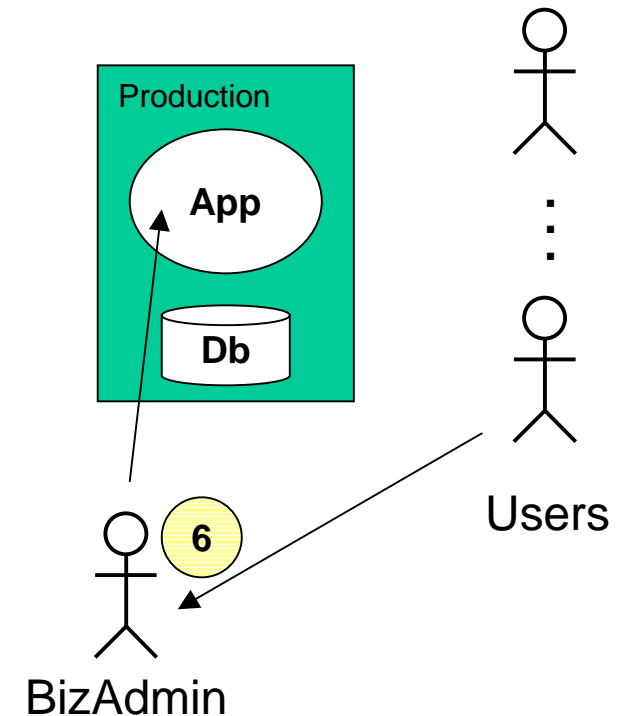
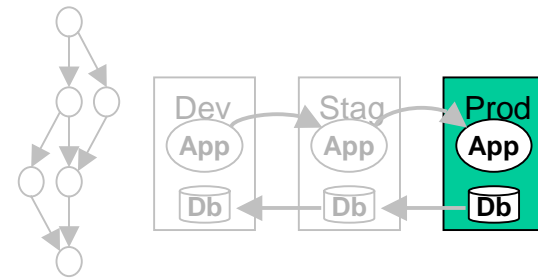
## 5. User Feedback

- **Users** are using the application.
- Suggestions and Bugs are reported to the **Business Administrator (BizAdmin)**.



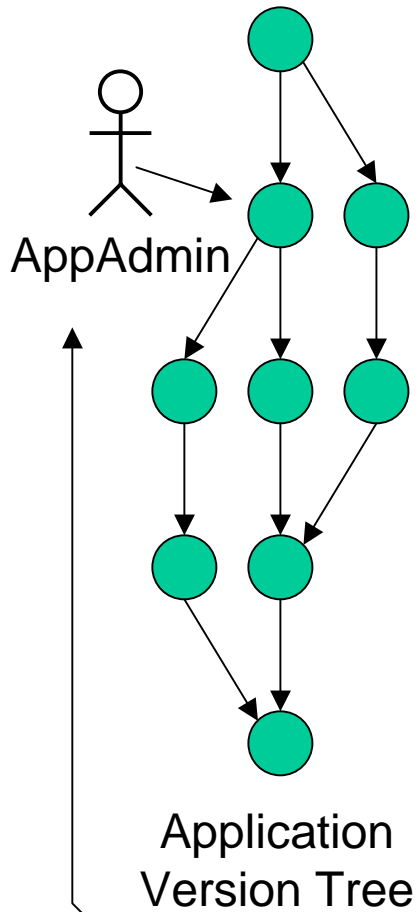
## 6. Application Maintenance

- The **BizAdmin** maintains the application data:
  - He adds new products
  - He opens up new transactions

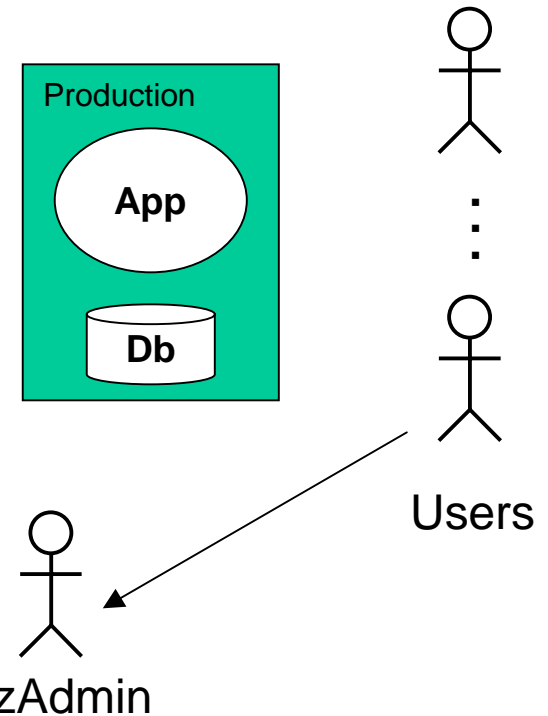
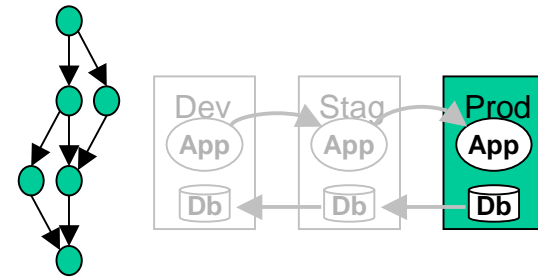


## 7. Feedback to Development

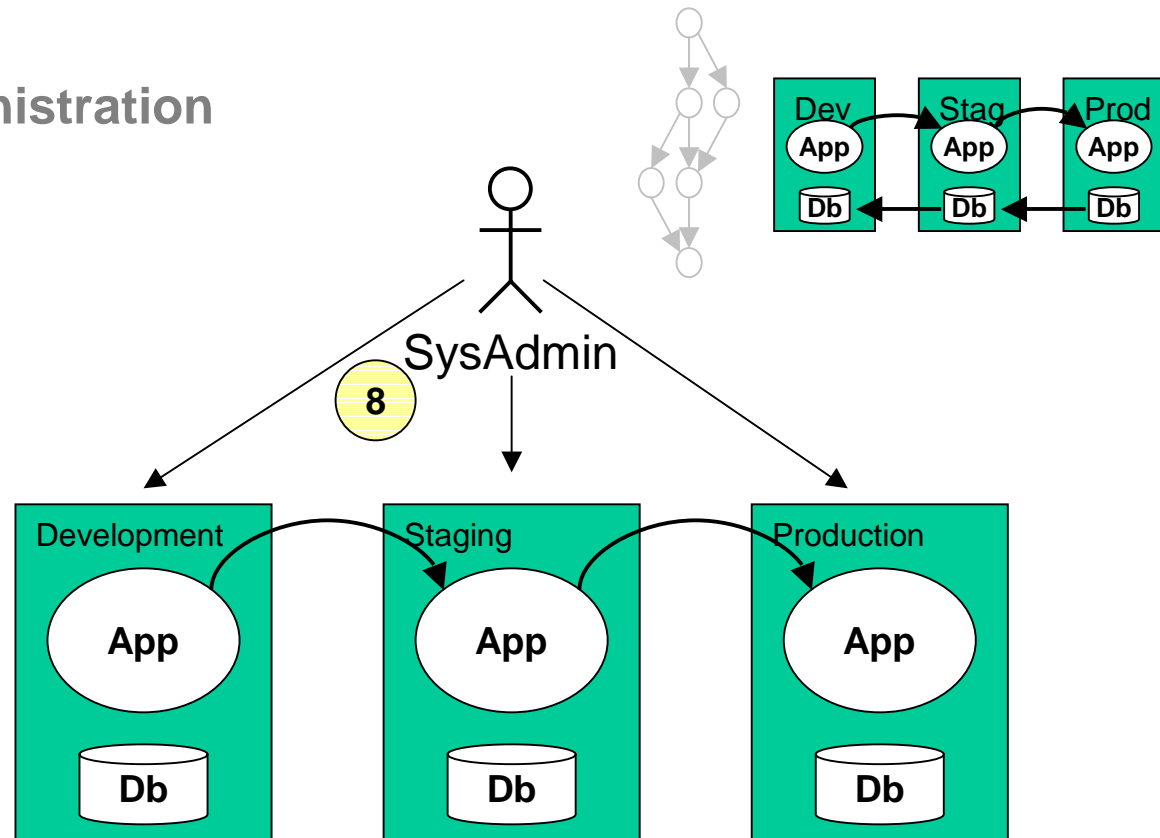
- The **BizAdmin** reports bugs and suggestions to the **AppAdmins**.



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## 8. System Administration



- The **SysAdmin** keeps the servers running and maintains and supervises the staging procedure.

## 9. Database Administration

- The **DbAdmin** keeps the databases running and supervises Db backups.

